

# 2024 Restaurant Technology Landscape

Presented by  **crunchtime**

In the past few years, restaurants have been forced to rapidly innovate their way through staffing shortages, rising wages and food costs, supply chain issues, and consumers' increased appetite to engage through new channels. For global brands, regional operators, and independent restaurants alike, this has accelerated the pace of technology adoption in a range of areas.



## Profitability Management

Purchasing & Inventory	Automated Scheduling
Recipe Management	Staffing Optimization
Food Waste Management	Vendor Management
Sales Forecasting	

## Operations Management

### Operations Execution

Task Management (SOPs, LTOs)	Audit Management
Food Prep Management	Temperature Monitoring
Corrective Actions	Incident Management
Compliance Tracking	

### Learning & Development

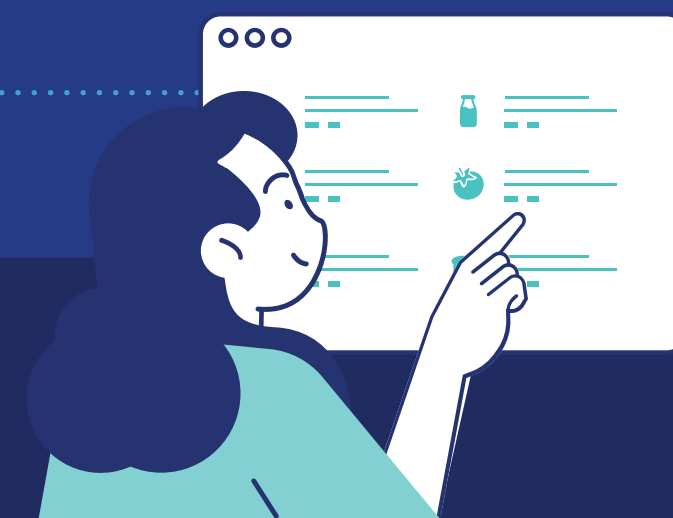
Learning Management
Talent Development
Performance Management

## POS

Payment
Tableside Service
Menu Management
Analytics & Reporting

## Guest Experience

Digital Menu	Online Ordering & Delivery
Loyalty & Rewards	Reservations & Table Management
Review & Reputation Management	Local Search & Discovery
Survey & Feedback	Marketing Analytics & CRM



## HR & Financials

Accounting	HRIS	Payroll
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## Business Intelligence

